

## **Charmain Kruger**

### **Business Process Manager**



**Charmain Kruger** graduated from the University of Pretoria in 1992 with a BA Honours Degree in Geography as well as a Higher Education Diploma. She worked as an environmental officer and later an Assistant Director in the National Department of Environmental Affairs and Tourism. In 2002 Charmain had the opportunity to play an integral part in the organisation and the coordination of the World Summit on Sustainable Development (WSSD), which was hosted by South Africa.

After 10 years in government and vast experience in the management of National and International Projects she moved to the private sector in November 2002. Employed as an Operations Manager at an Environmental Consultancy she was responsible for managing and coordinating all public participation actions and liaison as well as scheduling and managing the outcome of strategic goals and objectives for the company.

Today Charmain is responsible for the management of all business processes, within Kreon, including: ISO 9001:2000 Certification; Project Management, Human Resources Management and Marketing.

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